

# Returns and Refunds Policy

Effective Date: February 21, 2024

Thank you for shopping at Western MA Hemp.

If you are not entirely satisfied

with your purchase, we're here to help.

Our products can be returned within 3 days of the original

purchase of the product.

To be eligible for a return,  
please make sure that:

- The product was purchased  
in the last 3 days

The product isn't used or  
● damaged

You have the receipt or  
● proof of purchase

Products that do not meet  
these criteria will not be  
considered for return.

Please contact us before you  
send the product:

● By phone number:

4133264084

● By email:

[westernmahemp@gmail.com](mailto:westernmahemp@gmail.com)

Send the product with the  
receipt or proof of purchase,  
to:

Western MA Hemp 1 Karen  
Circle Easthampton, MA  
01027 USA

# **Shipping charges**

Shipping charges incurred in connection with the return of a product are non-refundable.

You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping, both to and from Western MA Hemp.

# **Damaged items**

If you received a damaged product, please notify us immediately for assistance.

## **Sale items**

Sale items can be refunded.

## **Contact us**

If you have any questions about our Returns and Refunds Policy, please contact us:

- By phone number:  
4133264084
- By email:  
[westernmahemp@gmail.com](mailto:westernmahemp@gmail.com)